

DIGITAL REVENUE MOBILIZATION



KINONDONI MUNICIPAL COUNCIL



Introduction

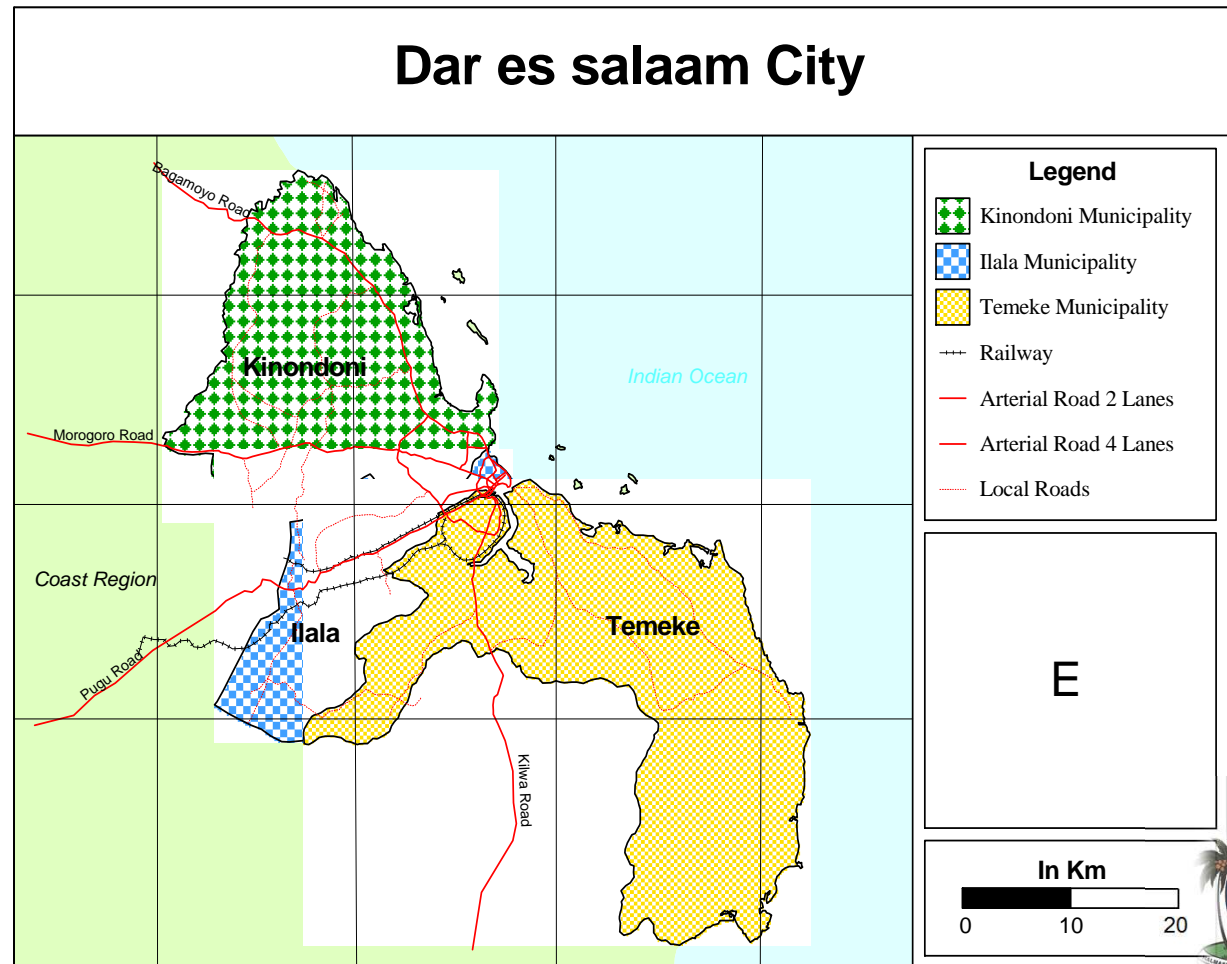
Kinondoni is one of the three Municipal Authorities in Dar es Salaam city

- **Covers 531 Sq.km**

- **Population of 1.8m**
(Projection 2012 Census)

- 34 Wards 171 sub wards

- 56 Councillors



WHY DIGITAL REVENUE MOBILIZATION ??

Tanzania local authorities is governed by CAP 290 of the Laws and as regulated by Local bylaws. Revenue sources those are to be collected provided by section 6,7 and 8 for Urban, districts and village Councils respective. Many Tanzania LGA'S fail to meet her expected Annual Collections due to the following reasons:

- Poor Transportation logistics to municipal offices
- Long queue of people during payment season
- Lack of voluntary culture of paying revenue
- Awareness on taxation periods
- Lack of resources such as cars, public address for every ward for mobilizing people to pay taxes
- Most of local taxes are difficult to collect, and not cost effective



Poor Transportation logistics



Long queue of people during payment season



Does central government support Digital revenue mobilization ?

- “e-Government is a key entity for **accelerating work processes, delivering services** to citizens and businesses, increasing **transparency and accountability**, while also **lowering costs of operation**.
- An e-Government strategy in Tanzania is a guide to show us ‘**where we are at present**’; ‘**where we can go**’; and ‘**what we are supposed to do to reach there**.’” The quotes from TANZANIA e-Government strategy and ICT NATIONAL POLICY -2013

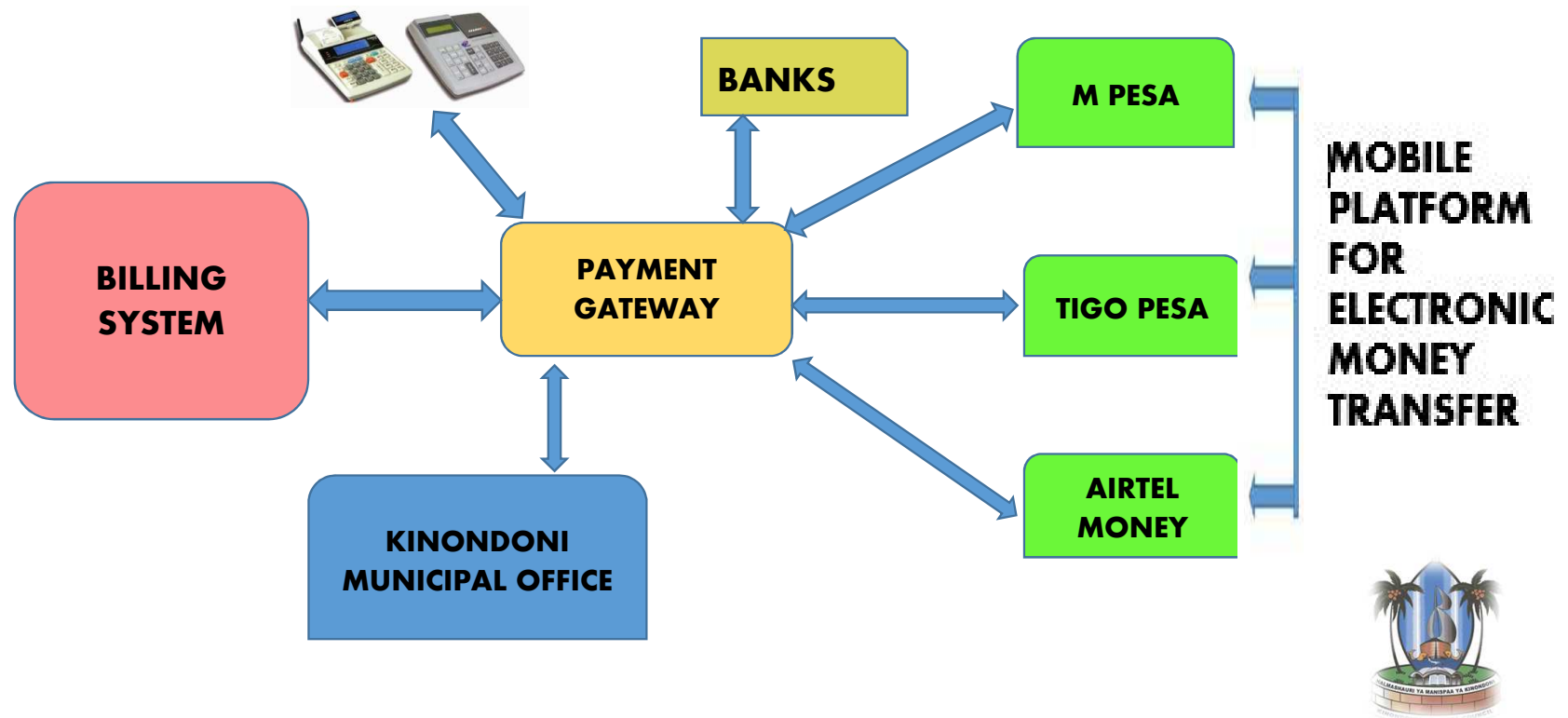


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- Due to initiatives done by the Central government of Tanzania to mobilize the use of electronic system on revenue collection, Kinondoni among 164 LGA's in Tanzania took step ahead to reform her methodology of Taxation start using electronic systems for various activates such as:-
 - bill generation
 - Payments
 - cash collection
 - receipt issuing
 - Valuation roll for property taxes
 - Business licenses



DIGITAL REVENUE COLLECTION SOLUTION ARCHITECTURE



DIGITAL PUBLIC SERVICES MOBILIZATION KINONDONI VS SAMSUNG



SAMSUNG



Applicability of system

Kinondoni Municipal has already integrates all **34 wards, Shops** and all citizen with **mobile phone** in a easy platform for making payments. Now Kinondoni citizen can pay hospital contribution fees, bills and other leaves through electronic means.

EFD'S MACHINE



What is the outcome of Digital revenue mobilization?

- Revenues raise from 6 \$ MILION USD To 21 \$ MILION
- It real time platform
- Easy to make payment of tax

How does the practice is Sustainable?

- Availability of qualified ICT personnel.
- Flexible policy that will cope with new technological environment
- Training programs for facilitators
- Private and public partnership it is very important-PPP



REVENUE COLLECTION TREND FOR KINONDONI MUNICIPAL

as from 2009- 2014

REVENUE COLLECTION TREND FOR KINONDONI MUNICIPAL

